



Empowering Access: XRCVC Accessibility Solutions

Introduction

The Xavier's Resource Centre for the Visually Challenged (XRCVC), department of St. Xavier's College, Mumbai, is a National Award-winning organisation (2024) recognised for pioneering work in accessibility and inclusion.

It specialises in digital accessibility testing, audits, and consulting for websites and applications. Its certified professionals and team of users with disabilities deliver insightful, customised assessments for Indian and international accessibility compliances while improving user experience for persons with disabilities.

Accessibility Services Offered by the XRCVC

- ✓ Accessibility Audits – Manual and automated accessibility testing tools, color contrast analysers, etc for compliance with WCAG 2.1 AA standards, IS17802, and RPWD Act mandates.
- ✓ Assistive Technology Testing – With screen readers (JAWS, NVDA, TalkBack and Voiceover) and other Assistive Technologies across modern browsers.
- ✓ Customized Conformance Reports – Detailed documentation of issues, severity, and recommended fixes.
- ✓ Consultation & Support – Orientation, remediation guidance, retesting, and long-term accessibility partnerships.
- ✓ Training & Sensitisation – Awareness sessions for teams to embed accessibility in digital development and document creation and remediation.

Advantages of Partnering with the XRCVC

- ✓ National Award Winner (2024) – Recognized for advancing rights and accessibility innovation.
- ✓ User-Centered Approach – Audits conducted by certified professionals and users with disabilities for real-world insights.
- ✓ Extensive Support – From testing, reporting, and monitoring to training and sensitisation on accessibility.
- ✓ Strong Policy Formulation Linkages – Influencing accessibility policy and industry standards.

Accessibility Partnerships with Leading Brands Across Sectors

XRCVC has partnered with leading brands across sectors such as education, e-commerce, banking, travel and fintech on accessibility of their various offerings – some of these include:

- ✓ Ashoka University
- ✓ Amazon.in
- ✓ Bank of Baroda
- ✓ IIT Delhi
- ✓ PayTM
- ✓ Jet Airways
- ✓ Akasa Air

Banking & Financial Sector Leadership

XRCVC has been at the forefront of advancing accessible banking in India.

- ✓ Authored and published report “Banking on Accessibility: A case for accessible banking for Persons with Disabilities (PWDs)” on accessibility of banking websites and mobile applications, highlighting barriers and recommending solutions.
- ✓ Played a key role in driving industry-level reforms to enhance customer access
- ✓ Recognised as a pioneer in financial access for persons with disabilities.

Our Expertise & Standards Committee Work

- ✓ Member of the Indian Banks’ Association (IBA) Committee on Standards of Accessible ATMs contributing to the development of national-level accessibility guidelines for financial institutions.
- ✓ Strong track record in consulting with public and private sector banks for compliance and inclusion.

Get in Touch

Xavier’s Resource Centre for the Visually Challenged (XRCVC),

St. Xavier’s College, Mumbai,

5 Mahapalika Marg,

Mumbai – 400001

☎ +91-2262 3298 / +91-22 35223300

✉ Email: sam@xrcvc.org | Website: www.xrcvc.org